



Terms and Conditions, Reservation at Planetarium Cusco

Thank you for booking your experience with us. Please read the following terms and conditions.

The information entered in your reservation form must be accurate and filled out carefully. They are very important for us to organize the experience.

If you press the "submit my reservation" button multiple times, the reservation may duplicate.

After submitting your details, you must contact us on WhatsApp at +51974877776.

With this contact, we will provide you with the meeting point location, coordinate the payment method, and provide necessary recommendations. Private reservations are also confirmed through this channel. Any further modifications and coordination can be done through this phone number.

The experience is divided into three stages: the talk in rooms, the telescope observation projection. Not necessarily in that order. The telescope observation part **DEPENDS ON WEATHER CONDITIONS**.

Pickup is from Plaza Regocijo, in the middle of the square, between 5:30 p.m. and 5:40 p.m. at the time of departure. If you are delayed, you can reach us directly.

The transportation is shared (seat in car), a short 10-minute ride, and we try to optimize them for minimal impact. If you're coming as a group, we'll try to keep you together if possible.

The reservation system automatically closes at 3:00 p.m. on the same day. If you want to make a reservation after this time, for the same day, or make a modification, please contact us by phone at +51974877776.

If the system indicates that there are no spaces available, you can persist and contact us directly to assist you and provide options.

At Planetarium Cusco, we aim for everyone to feel welcome and safe. We do not tolerate any form of discrimination. Although we love dogs, the experience is not designed for them, and we kindly ask that you do not bring them for their safety and well-being.

Consuming food inside the dome is not permitted.